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## DELL(TM) UPDATE PACKAGES README FOR MICROSOFT(R) WINDOWS(R)

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Version 6.0.1

Release Date: March 2009

This Readme contains updated information for your "Dell Update Packages for Microsoft Windows Operating Systems User's Guide" and any other technical documentation included with the Dell Update Packages for Windows operating systems.

Dell Update Packages offer ease and flexibility for updating the system software on Dell PowerEdge(TM) systems. Update Packages are available for the following software components:

- \* System BIOS
- \* System firmware, also known as the Embedded Systems Management (ESM) firmware
- \* Dell Remote Access Controller (DRAC) firmware, which also includes Embedded Remote Access (ERA) firmware
- \* PowerEdge Expandable RAID Controller (PERC) firmware and driver
- \* Cost-Effective RAID Controller (CERC) firmware and driver
- \* Dell PowerVault(TM) 220S/221S firmware
- \* IDE Controller drivers
- \* Baseboard Management Controller (BMC) firmware
- \* SCSI Backplane (BP) firmware
- \* SAS BP firmware
- \* PowerVault 100T firmware
- \* PowerVault 110T firmware
- \* PowerVault MD1000 firmware
- \* PowerVault MD1120 firmware
- \* PowerVault RD1000 firmware
- \* Broadcom Network Adapter driver
- \* Intel(R) Network Adapter driver

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CRITICALITY

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2 - Recommended

Dell recommends applying this update during your next scheduled update cycle. The update contains feature enhancements or changes that will help keep your system software current and compatible with other system modules (firmware, BIOS, drivers, and software).

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MINIMUM REQUIREMENTS

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The Update Packages support Dell systems running the following Windows operating systems:

- \* Microsoft Windows 2000 Server and Advanced Server with SP4
- \* Microsoft Windows Small Business Server 2003 R2 Standard and Premium Editions with SP1 and SP2
- \* Microsoft Windows Small Business Server 2008 Standard and Premium Editions
- \* Microsoft Windows Server(R) 2003 Web, Standard, and Enterprise Editions with SP2 (32-bit x86)
- \* Microsoft Windows Server 2003 Standard, Enterprise, and Datacenter (x64) Editions with SP2
- \* Microsoft Windows Server 2003 R2 Standard and Enterprise (x86) Gold Editions with SP2
- \* Microsoft Windows Server 2003 R2 Standard and Enterprise (x64) Gold Editions with SP2
- \* Microsoft Windows Storage Server 2003 R2 Express, Workgroup, Standard, and Enterprise x64 Editions

- \* Microsoft Windows Server 2008 Web, Standard, and Enterprise (32-bit x86) Editions
- \* Microsoft Windows Server 2008 Standard, Enterprise, and Datacenter (x64) Gold Editions
- \* Microsoft Windows Server 2008 Core Standard and Enterprise (32-bit x86) Editions
- \* Microsoft Windows Server 2008 Core Standard, Enterprise, and Datacenter (x64) Gold Editions
- \* Microsoft Hyper-V(TM) and Hyper-V Server(R)

NOTE: For the latest information about the various Dell systems and operating systems that Dell Update Packages are supported on, see the "Dell Systems Software Support Matrix" on the Dell Support website at "www.support.dell.com" or on the "Dell Systems Management Tools and Documentation" DVD.

NOTE: Update Packages may also be applied in a pre-operating system environment that uses the Embedded Linux (ELI) environment via the "Dell OpenManage(TM) Deployment Toolkit (DTK)."

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 UPDATE PACKAGES: SUPPORTED COMPONENTS  
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Update Packages currently do not support every system component type. Dell will continue to make Update Packages available on additional devices in future releases.

This release of Update Packages supports updates to the devices listed in the following table.

Component Type	Supported Components
BIOS	BIOS
ESM firmware	ESM2, ESM3, ESM4
DRAC firmware	DRAC III, DRAC III/XT, ERA, ERA/O, DRAC 4, DRAC 5
RAID firmware	PERC 2, PERC 2/Si, PERC 3/Di, PERC 4/Di, PERC 4e/Di, PERC 3/DC, PERC 3/DCL, PERC 3/SC, PERC 3/Si, PERC 4e/DC, PERC 4e/Si, PERC 3/QC, PERC 4/DC, PERC 4/SC, CERC/SATA 6 channel, PERC 5/E, PERC 5/i, SAS 5/i, SAS 5/iR Adapter, SAS 5/E, SAS 6/E, SAS 5/iR, SAS 6/iR, SAS 6/iR Adapter, PERC 6/E, PERC 6/i, PERC 6/i Adapter
RAID drivers	PERC 2, PERC 2/DC, PERC 2/SC, PERC 2/Si,

PERC 3/Si, PERC 4e/Si, PERC 3/Di, PERC 4e/Di,  
PERC 3/DC, PERC 3/DCL, PERC 3/SC, PERC 3/QC,  
PERC 4/DC, PERC 4/im, PERC 4/SC, PERC 4e/DC,  
PERC 4/DI CERC/SATA 6 channel, PERC 5/E,  
PERC 5/i, SAS 5/E, SAS 5/iR, SAS 5/i,  
SAS 5/iR Adapter, SAS 5/E, SAS 6/E, SAS 5/iR,  
SAS 6/iR, SAS 6/iR Adapter, PERC 6/E,  
PERC 6/i, PERC 6/i Adapter, CERC6/i

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IDE controllers      CERC ATA 100 (firmware and drivers) and  
                         SI680A drivers, CERC/SATA 2S  
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BMC firmware        BMC  
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SCSI BP firmware    BP  
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SAS BP              BP  
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Storage enclosure    PowerVault 220S/221S, PowerVault MD1000,  
                         PowerVault MD1120  
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Tape drives firmware PowerVault PV100T DDS4,  
                         PowerVault PV110T DAT72,  
                         PowerVault PV110T LTO1,  
                         PowerVault PV110T LTO2,  
                         PowerVault PV110T LTO2-L,  
                         PowerVault PV110T LTO3,  
                         PowerVault PV110T LTO3-HH,  
                         PowerVault PV110T LTO4,  
                         PowerVault PV110T SDLT320,  
                         PowerVault PV110T DLT VS80,  
                         PowerVault PV110T DLT VS160,  
                         PowerVault PV110T SDLT  
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Removable disk drive PowerVault RD1000  
backup firmware  
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Network adapter driver Broadcom NetXtreme family of adapters  
                         Broadcom NetXtreme II family of adapters  
                         Intel PRO PCI-E Gigabit family of adapters  
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KNOWN ISSUES  
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For all Dell Update Packages  
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\* Do not run other applications while executing Dell Update Packages.

\* For firmware Dell Update Packages, an update package will not  
inventory the device if only a native non-Dell driver is installed.  
Therefore firmware update packages cannot upgrade a device with a

native driver.

- \* For driver Dell Update Packages, an update package can inventory the device, but will not upgrade the driver if the native driver is at a higher version than the Dell driver being installed.
- \* On some servers running Windows 2000, the digital signature information of signed Dell Update Packages displays the message "The certificate is not valid for requested usage."

#### Root Cause:

The message is caused by an out-of-date root certificate on the server.

#### Solution:

To update the root certificate:

- 1) Enable Windows Update.
- 2) Access "www.update.microsoft.com" in a Web browser.
- 3) Select "Custom" to perform a scan of your machine for updates. After the scan completes, it will list all available updates.
- 4) Select the "Software, Optional" category.
- 5) Look for "Root Certificates Update", and select it. Your root certificates will be updated.
- 6) After your root certificates are updated, check the digital signature information of your Dell Update Packages again. The information should now indicate that the digital signature is valid.

See the following Website for reference:

<http://msdn.microsoft.com/library/default.asp?url=/library/en-us/dnsecure/html/rootcertprog.asp>

- \* If you encounter the message, "This Update Package is not compatible with any of the devices detected on your system", for a supported device, ensure that you have the latest Dell drivers for your system from the Dell Support website at "www.support.dell.com."
- \* If you are using Windows BitLocker(TM) on Windows Server 2008, wait for BitLocker to finish encrypting the drive before executing Dell Update Packages.

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Unified Server Configurator (USC) Dell Update Packages (DUPs)  
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- \* For the first time, before you attempt to run Driver Package Diagnostics DUPs, you must execute the USC DUP.
- \* If the operating system is installed from "Operating System Deployment", select "Reboot and Exit" in the USC

environment before booting to the operating system. This closes the USC session which is held for 18 hours. If you do not want to enter the USC and select "Reboot and Exit", but still want to execute the DUPs within 18 hours, unplug the power supply of the system, wait for 10 seconds, and then power on the system.

\* Supported devices:

USC, Driver Pack, Diagnostic, iDRAC, Ridgeback

\* Supported Operating Systems:

Microsoft Windows Server 2003 (32-bit x86 and x64 Editions)  
Microsoft Windows Server 2008 (32-bit x86 and x64 Editions)  
Windows-German, Windows-Chinese

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## BIOS

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\* A BIOS update requires enough free physical memory to load the entire BIOS image into the physical memory. If there is insufficient free physical memory available on the system to load the BIOS image, the Dell Update Package for BIOS may fail. In this instance, the BIOS can be updated using the diskette method, by running the Dell Update Package after adding more memory, or by running the Dell Update Package immediately after a reboot.

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## BMC firmware and BP firmware

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\* When upgrading the BMC/ESM firmware or the BP firmware on PowerEdge x8xx or x9xx servers with the Windows Server 2003 R2 IPMI driver installed, the update may take up to 20 minutes to complete.

To expedite such updates on PowerEdge x8xx or x9xx servers, you can uninstall the R2 IPMI driver before performing the firmware upgrade operation using the command "rundll32 ipmisetp.dll, RemoveTheDevice" from a command prompt.

After the firmware flash is complete, you can install the driver again by executing the command "rundll32 ipmisetp.dll, AddTheDevice". On PowerEdge x9xx servers, the driver can be re-installed by performing a "Scan for hardware changes" in the Device Manager.

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## BMC firmware

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\* When upgrading the BMC/ESM firmware on PowerEdge x8xx or x9xx servers with the Windows Server 2003 R2 IPMI driver installed, multiple time-out warning messages from source "IPMIDRV" with Event ID 1004 are logged in the System Log in the Event Viewer console.

These messages can be safely ignored. However, to prevent the messages from being logged, you can uninstall the R2 IPMI driver before performing the firmware upgrade operation using the command "rundll32 ipmisetp.dll, RemoveTheDevice" from a command prompt.

After the firmware flash is complete, you can install the driver again by executing the command "rundll32 ipmisetp.dll, AddTheDevice". On PowerEdge x9xx servers, the driver can be re-installed by performing a "Scan for hardware changes" in the Device Manager.

For more information on this issue, including its cause, see the Microsoft KB article number 912596.

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## 11G iDRAC

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\* When upgrading the iDRAC firmware for the first time on a server with Windows operating system, the following message might be displayed: "Windows has finished installing new devices. The software that supports your device requires that you restart your computer. You must restart your computer before the new settings will take effect. Do you want to restart your computer now?"

Select "No" to ignore this message. This message is due to the creation of a temporary USB device used for storing the firmware image. If you select "Yes", the firmware update process stops.

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## DRAC III firmware

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\* The DRAC III firmware update process may take up to 20 minutes to complete. Do not stop the update process before it completes or your system may become unstable.

\* The DRAC III firmware update uses FTP protocol to perform the update commands. If a firewall is installed in the system, it may cause the firmware update to fail.

\* Dell Update Packages for the DRAC III, ERA, ERA/O, and DRAC III/XT remote access controller devices require the following services to successfully inventory and update:

- Telephony
- Remote Access Connection Manager

The message, "Inventory Collection Failed", will be displayed and the update package will exit if these services are not running.

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## DRAC 5 firmware

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\* Before updating the DRAC firmware, ensure that the following conditions are met:

- USB is enabled
- IPMI is working properly
- DRAC Virtual Flash is not in use by the operating system or another application
- WMI service is running

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All PERC firmware and all SAS firmware  
(All storage controller firmware)  
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\* Do not run storage controller update packages if the controller is in use by other applications.

The firmware upgrade may fail if any of the RAID controllers in the system are performing an I/O background task (consistency check, background initialization, rebuild, or reconstruction). Allow the background task to complete before attempting to upgrade the firmware. "Patrol Read" tasks will not affect a firmware upgrade.

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PERC 3 firmware  
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\* Adaptec PERC firmware update packages may fail to update to versions 2.8 and 2.7 in certain cases. It may not be possible to flash some ROMB controllers to version 2.8 firmware by using the operating system-specific Dell Update Packages. If this issue arises, the only solution is to re-flash the ROMB through the bootable diskette.

NOTE: In such cases, you will be unable to back-flash to version 2.7.x using an Adaptec firmware update package after you upgrade to version 2.8.x using a diskette.

\* Adaptec firmware update packages may fail if they are run remotely through terminal services.

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PERC 4 firmware  
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\* Firmware updates require a reboot to take effect.

\* If a PERC update package fails on a Windows 2000 system, make sure that the version of your installed PERC driver is 5.35.2 or higher. You can obtain the latest PERC driver update package from the Dell Support website at "support.dell.com."



## PowerVault 220S/221S firmware and PowerVault MD1000 firmware

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- \* The PowerVault update procedure requires the RAID controller to be in a known good state. If a problem occurs with the RAID controller during the update procedure, the Update Packages cannot communicate with the PowerVault system, inventory its firmware version, or perform the update. (138462)

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## PowerVault 220S/221S firmware

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- \* Stop all input/output to the PowerVault 220S/221S before running the PowerVault 220S/221S firmware update package.
- \* Before performing the update on the PowerVault 220S/221S enclosure, note that the PowerVault 220S/221S firmware update packages will stop the Dell OpenManage(TM) Array Manager and the Dell OpenManage Server Administrator Storage Management Service applications if they are running. The cancellation prevents these services from sending SCSI commands to the PowerVault 220S/221S systems during the firmware update. After the update is performed, these services are restored to their original status before running the package.
- \* When both cluster nodes are in active mode, the PowerVault 220S/221S firmware download is not supported and may cause unknown effects. The PowerVault 220S/221S firmware update should be run only from the active node of an Active/Passive cluster.
- \* If the PowerVault 220S/221S firmware update is interrupted before successful completion, it will show the PowerVault 220S/221S kernel version as a PowerVault 220S/221S firmware version the next time the PowerVault 220S/221S firmware update package is run.
- \* The PowerVault 220S/221S firmware update package only inventories the primary Enclosure Management Module (EMM) in the enclosure. The update package may warn that no update is required if the primary EMM is at the current update package version but the secondary EMM is an earlier version and the PowerVault 220S/221S is in cluster or joined modes. Split mode only updates the primary EMM. Using the PowerVault 220S/221S firmware update package to upgrade to the same current version, will update all EMMs in the PowerVault 220S/221S.

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## PowerVault MD1000 firmware

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- \* Stop all input/output to the PowerVault MD1000 before running the PowerVault MD1000 firmware update package.
- \* **WARNING: THE SERVER MUST BE REBOOTED AFTER UPDATING THE FIRMWARE ON**

MD1000 ENCLOSURES IN ORDER TO MAINTAIN ENCLOSURE MANAGEMENT. ACCESS TO THE ENCLOSURES WILL BE LOST IF THE SERVER IS NOT REBOOTED.

\* When prompted for reboot after the update, select "Yes".

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PowerVault PV100T DDS4 firmware and all PowerVault PV110T firmware  
(PV110T DDS4, PV110T DAT72, PV110T LTO1, PV110T LTO2, PV110T LTO2-L,  
PV110T LTO3-HH, PV110T LTO4, PV110T SDLT320, PV110T LTO3,  
PV110T DLT VS80, PV110T DLT VS160, and PV110T SDLT)  
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- \* Before executing the firmware update, stop all tape backup activity and put all scheduled jobs on hold.
- \* After the firmware update is completed, restart your system for the updates to take effect.
- \* Tape automation devices are not supported by Dell Update Packages. Please disconnect or power off such devices before executing Dell Update Packages.

The tape automation devices are as follows:

1. PowerVault PV120T
2. PowerVault PV122T
3. PowerVault PV124T
4. PowerVault PV128T
5. PowerVault PV130T
6. PowerVault PV132T
7. PowerVault PV136T
8. PowerVault PV160T
9. PowerVault ML6000

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Storage Controller Drivers  
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Not all storage controller drivers support the fresh install feature. The older driver packages that do not support this feature are listed here:

- Dell PERC 4/IM, v.1.8.6, A00 ; A00 ; DRVR-R47682.exe
- Adaptec PERC2, PERC2/Si, PERC3/Si, PERC3 ; A15 ; RAID-DRVR-R74082.exe
- Adaptec PERC2, PERC2/Si, PERC3/Si, PERC3 ; A05 ; RAID-DRVR-R74084.exe
- Dell PERC 4/IM, v.1.9.11.0, A00 ; A00 ; RAID-DRVR-R87058.exe
- Dell PERC 4/IM, v.1.9.11.0, A02 ; A02 ; RAID-DRVR-R87059.exe
- Adaptec U320 SCSI RAID 0 or 1, v.2.0.0.3 ; A00 ; RAID\_DRVR\_WIN\_R98040.EXE
- LSI Logic PERC3/DCL, PERC3/DC, PERC3/QC, ; A05 ; RAID\_DRVR\_WIN\_R99970.EXE
- LSI Logic PERC3/DCL, PERC3/DC, PERC3/QC, ; A04 ; RAID\_DRVR\_WIN\_R99973.EXE
- LSI Logic PERC 4/SC, PERC 4/DC, PERC 4e/ ; A01 ; RAID\_DRVR\_WIN\_R100373.EXE

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